

What's Happening At Fairmont?

Fairmont Estates Condominium Association
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Summer 2021



A Few Words From The Managers

We have had another wonderful year at Fairmont – our 26th! We are happy to report that usage at Fairmont Estates has remained high in spite of the pandemic. Numerous people have told us they feel Fairmont is a “safe” place. Fairmont Hot Springs no longer offers entry to the pools to the public. To have access to the pools you must be staying at the hotel or in our condos. We have heard a great deal of positive feedback on this change.

The roof on our shop was replaced this spring and all the roofs will be re-shingled either this fall or next spring. The hail damage is covered by our insurance but it

is quite a challenge to empty an entire building.

Our front desk personnel is changing. We wish Heather the best of luck with her move to Florida. We welcome back Patricia!

Please take note of the dates for making your reservations for 2022 usage if you are a floating owner. About two weeks prior to the date of accepting reservations, you will receive a letter from us with the calendar dates for your season. They are also posted on our website fairmontestates.com.

Email is the preferred method to send your request as we will respond to you that your request has been received. We keep all requests in the order received but keep in mind we will be receiving hundreds of emails per minute! If you phone us, you will not reach a live person so please leave a message on the voice mail that includes your name, account number and your three preferences. Mailing your request puts you at a disadvantage.

High Season – Oct. 5, 2021 10:00 a.m.

Swing Season – Dec. 7, 2021 10:00 a.m.

Prime Season – Jan. 11, 2022 10:00 a.m.

Enjoy the remainder of summer!

Don, Alice & Tam Crum



Jake Ketterling, John Scheetz, Don Millhouse,
Rick Forrette, and Richard Holets

Note From The Board

Dear Owners of Fairmont Estates:

Here we are into another fine Montana summer. Very warm temperatures but unfortunately wildfires and smoke can limit our outdoor activities at times. At Fairmont Estates there has never been a slow day however! Our super staff and management work tirelessly for you 24/7 to make this the best it can be! Thank them when you arrive this year as they are the glue that holds it all together. We are into a very busy time of year with 100% occupancy almost every week. Many projects and routine maintenance continue to be completed almost flawlessly each and every week by these amazing people.

We hope you enjoy your time at Fairmont and remember to spread the word to your family members and friends on how great a place this is to visit, recreate and relax.

Sincerely,

Rick Forrette, President of FECA Board of Directors

Term Ending

The three-year term of board member Rick Forrette ends in October. Rick has agreed to have his name on the ballot for another three-year term.

If you would like to have your name on the ballot for this board of director's position, please mail, email or fax a personal history to arrive at our office no later than August 9, 2021.

Annual Owners Meeting

The Annual Owners meeting will be held on Saturday, October 2, 2021. It will begin at 1:30 p.m. in Room 108 at Fairmont Hot Springs. President Forrette will preside.

Following the annual meeting, board member **John Scheetz**, will be giving his presentation on exchanging your timeshare to other locations.

Donations Galore!

Many thanks to our owners who have donated to our library of books, videos, games and puzzles!

Brenda donated numerous Disney movies. Dan, June and Susan donated books. McClain donated magazines. Tom donated a hand-made cribbage board. Paul, Gayle, and Edwin donated movies. John & Tina donated kid's games. Vicki donated novels.

We appreciate all of you!



Housekeeping

We would like to recognize our incredible staff that worked during the pandemic and put in extra hours to compensate for staff shortages. Amanda, Head-housekeeper Linda, Brooks, Patricia, Danielle, Katie, Janet, Christine, Lucas, Alesha, Cindy, Brandi, T.J. (Not pictured – Roberta, Miriah, Sonya, Mary and Lyle.)

Many thanks to this **great** crew that cleans and stocks your condo!



Mark

Mark is our extremely talented maintenance engineer. He and his wife live in an off-grid log home. They currently have 4 Husky sled dog rescues that they run with a dog sled in the winter. He enjoys hiking, biking,

downhill & cross-country skiing and snow shoeing. We are extremely happy to have Mark on our team!



Mike

Mike is working part-time with Mark in maintenance. He has helped with grounds work, bathroom updates, maintenance projects and is also giving Mark a hand whenever he needs it.

Mike is a student at Montana Tech currently pursuing a bachelor of science degree.

We appreciate Mike's great attitude and effort.

Audited Financial Statements

We will be posting to our website – **fairmontstates.com** - our Audited Financial Statement for the Fiscal Year ending August 31, 2021. The posting should be completed by October 4, 2021.

If you do not have access to the internet or would like to receive a copy of the statement in the mail, just let us know.

“A capacity, and taste, for reading gives access to whatever has already been discovered by others.” Abraham Lincoln



Heather

It is with a heavy heart that I am ending my time with you wonderful condo folks. As much as I have enjoyed working with everyone and getting to know all of you, I am at a point in my personal life that I find myself needing to move closer to family. My next adventure is taking me to Florida...Yes, Florida. My parents and numerous other family members live there. My growing boys need more family around them, as well as myself. I have enjoyed my time here and honestly leaving Fairmont Estates and the Crum's has been the hardest part of this decision. I have very fond memories that I will carry with me into my future and you all will definitely not be forgotten. Thank you for allowing me to work with and for you. You will all be missed. With fond and loving sincerity, Heather & sons.

Web Site

Check out our web site: fairmontestates.com
It includes links to local weather, Fairmont Resort information, maps, exchanging information, the rules and regulations of the floating program, things to do in the area and the timeshare calendars.

What's New?

Since the printing of our last newsletter, numerous upgrades have been completed.

Many new coffee makers with auto-shutoff have been placed in the units.

The shop roof was replaced and the replacement of the roofs for the C and F buildings has been scheduled. The roofs for the A, B, C, D and E buildings will be done next spring.

The bathrooms in units A1, A3, D4, E6, E7, E8, F1 and F2 have been updated which includes removing the wallpaper, installing new floors and installing ADA toilets. C5 has a new ADA toilet upstairs. A4 and C10 both have a new light with a fan in the downstairs bathroom.

A1 has a new queen mattress in the guest room, a new queen sofa sleeper as well as new dining room chairs.

New BBQs were purchased for A3, C6, C8, D4, E3, E5 and F5. New dishwashers were installed in units B3, C3, C4, D2, E2 and F6.

A queen sofa sleeper and two recliners were placed in B1. Two recliners were put in F2. New dining room chairs were placed in units A4, F2, F3 and F4

A new stackable washer and dryer were put in unit B2 and C5. Unit E6 has a new dryer. Unit C-2 has a new microwave.

Bedspreads were purchased for the C and F units.

New hot water tanks were installed in units C4 and D4.

We continue to look at areas we can improve and update!

Scams!

It is very unfortunate that the timeshare industry is continually targeted by various scams. If you receive a phone call or letter inviting you to a meeting at a local motel, raise the RED FLAG! These meetings are not conducted by our employees nor do they have our permission to represent Fairmont Estates. Typically you will be told that the meeting will be about improvements at Fairmont Estates or they will be discussing raising the annual maintenance fee. As you know, our maintenance fee is the lowest in the industry and has not been increased in the last five years.

If you are contacted by someone you do not know regarding your timeshare, get their name and phone number and call us!! We have a contact at the Montana Office of Consumer Protection who is working to stop these scammers. Several of our owners have been duped and it ended up costing them thousands of dollars! Beware.

Terminology

Fixed Week: "Fixed Week" owners have use of their deeded condominium the same week every year. This will not necessarily be the same date but rather the same week number.

Floating Week: "Floating Week" owners need to make a reservation each year for a week that is in their season. See the reservation schedule for each season on the front page. These owners are also allowed "Bonus Usage" which is explained below.

Bonus Usage: "Floating Week" owners can ask for Bonus Usage by calling in no sooner than 2 weeks before their requested check-in-date. Bonus Usage is charged at \$85.00 a

night for a one bedroom unit and \$95.00 a night for a two bedroom. A minimum of 2 nights is required.

Split Week: Floating owners can request a split week when making their reservation. The two parts of a split week are Friday to Monday and Monday to Friday. Upon use of the second split, a \$55.00 cleaning fee is charged, as your maintenance fee covers the cleaning for the first usage.

Rentals: Non-owners and owners can request to rent a condominium usually for a minimum of two nights. One bedroom units are usually priced around \$200.00 a night plus tax and two bedroom units are usually priced around \$225 a night plus tax. You are actually renting from another timeshare owner and they set the rental rate.

Please Help Us

We have the greatest owners and appreciate all the friendships that have developed over the years.

If you would please check in with the office upon your arrival, rather than going directly to your unit, it would be very helpful. However, if you arrive after office hours, please check in when the office opens or just give us a quick call.

Especially in the summer, we really appreciate arrivals **near** the four o'clock check-in time. It is difficult for us to have your unit ready early with so many condos to clean and to have the maintenance issues taken care of.

If something in your unit needs attention, please report it during your stay rather than at the time of check-out. Sometimes a quick fix will make your stay more pleasant!