

What's Happening At Fairmont?

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Summer 2022



A Few Words From The Managers

We were saddened by the loss of two board members this past year. Director Richard Holets resigned his position due to health issues. Long time board member Don Millhouse passed away on March 21, 2022. We will miss both of them.

The negative impact of the pandemic impeded our ability to hire, as well as we have found it much more difficult to purchase furniture and appliances. We are slowly getting our staffing needs at a comfortable level but still are struggling with availability of furniture and appliances.

In the upcoming board election, we encourage your support of members Emily Hancock and Mindy Slayton, who were appointed by our board of directors and are running for another term.

Please take note of the dates for making your reservations for 2023 usage if you are a floating owner. About two weeks prior to the date of accepting reservations, you will receive a letter from us with the calendar dates for your season. They are also posted on our website fairmontestates.com.

Email is the preferred method to send your request as we will respond to you that your request has been received. We keep all requests in the order received but keep in mind we will be receiving hundreds of emails per minute! If you phone us, you will not reach a live person so please leave a message on the voice mail that includes your name, account number and your three preferences. Mailing your request puts you at a disadvantage and should be used as your last option.

Please note these dates:

High Season – Oct. 11, 2022 10:00 a.m.
Swing Season – Dec. 6, 2022 10:00 a.m.
Prime Season – Jan. 10, 2023 10:00 a.m.

Enjoy the remainder of summer! Fall will be here before we know it!

Don, Alice & Tawn Crum



Jake Ketterling, John Scheetz, Don Millhouse,
Rick Forrette, and Richard Holets

Note From The Board

Dear Owners of Fairmont Estates:
Greetings! The Fairmont Estates Condo Association welcomes you to another annual newsletter. On behalf of the Board of Directors I want to share a few things with our membership. Your management team (Alice/Don/Taun Crum) have continued to provide everyone with the most excellent service for 7 days a week / 24 hours a day. There is nothing they can't handle or take care of. They have been instrumental in having ALL of the buildings re-roofed due to hail damage. This enormous project is now complete with a minimum of disruption to our owners. The daily events that are taken care of by this dedicated team, including our maintenance and cleaning staff, is second to none.

The Board has taken a proactive approach to enact a modest maintenance dues increase of \$25/year for the continued upkeep and improvement to the condominium complex. Our financial status continues to be excellent but with the increase in costs due to inflation that has affected all of us, it too has affected the association. This dues increase will be reflected in the billing statements soon to be issued. It has been 6 years since our last increase, so the Board and staff do a great job in keeping our costs to a minimum.

I am happy to report that we have two new Board members, Emily Hancock and Mindy Slayton. They have been appointed to the Board to replace Don Millhouse who passed away a few months ago and served on the Board for 30+ years. His guidance will be sorely missed.

Richard Holets resigned from the Board due to health reasons and he will also be missed as he contributed greatly to the Association. Emily and Mindy will be taking over the terms of the past directors and will be on the ballot for the next election of officers. I encourage our owners to vote to retain these two new people as their contributions are already greatly appreciated.

Thank you for helping to maintain and improve the condition and appearance of all of our units. The housekeeping staff has done a great job in a very short period of time when they have to thoroughly clean each unit in preparation for the next owner to arrive. Tips are greatly appreciated! On a busy Friday with up to 40 units that need to be cleaned they do a remarkable job for all of us. Enjoy the summer!

Sincerely,

Rick Forrette, President of FECA Board of Directors

Terms Ending

The term of board members Emily Hancock and Mindy Slayton ends in October. Emily and Mindy have agreed to have their names on the ballot for another three-year term.

If you would like to have your name on the ballot for a board of director's position, please mail, email or fax a personal history to arrive at our office no later than August 15, 2022.



Don Millhouse

Don Millhouse passed away on March 21, 2022. Don served on our board of directors for thirty-three years. He had a common sense approach to decision making and a great sense of humor.

We will miss Mr. Millhouse!

Emily Hancock

Hello! My name is Emily Hancock. I am happy to be a team member on the board at Fairmont Estates. A little bit about me. I was born and raised in Bozeman, MT and graduated from Montana State with a degree in Elementary Education. Go Bobcats! Teaching is my passion. I have taught 6th grade for 15 years at Belgrade Middle School. I am blessed to work with amazing young scientists every day. Family is everything to me. I have been married to my extraordinary husband Joe for 15 years and together we have two beautiful children, Landon (age 9) and Bentley (age 5). Both keep us on our toes and make us smile every day. We enjoy family games, hiking, kayaking, paddle boarding and traveling. We love all sports but together cheer the loudest for the St. Louis Cardinals. I look forward to the wonderful adventures and memories at Fairmont Estates.

Mindy Slayton

My name is Mindy Slayton. I live in Clancy, Montana. I have two daughters, a son-in-law, an almost son-in-law and two grandsons. I'm a retired nurse. I became a time share owner in 1989. Now I own 3 weeks at Fairmont Estates, 3 other weeks at 2 different locations and have 2 WorldMark accounts. My family and I have had wonderful vacations with the time shares so I am an enthusiast. I am excited to be a part of the board and working with them and our awesome management team! Fairmont Estates is one of the best managed time shares with the lowest maintenance fees. I hope I can be a part of maintaining the high quality of the time share experience we all have here.

Please Help Us

We have the greatest owners and appreciate all the friendships that have developed over the years.

If you would please check in with the office upon your arrival, rather than going directly to your unit, it would be very helpful. However, if you arrive after office hours, please check in when the office opens or just give us a quick call.

Especially in the summer, we really appreciate arrivals **near** the four o'clock check-in time. It is

difficult for us to have your unit ready early with so many condos to clean and to have the maintenance issues taken care of.

If something in your unit needs attention, please report it during your stay rather than at the time of check-out. Sometimes a quick fix will make your stay more pleasant!

Donations Galore!

Many thanks to our owners who have donated to our library of books, videos, games and puzzles! June, Sharon, Jan & Susan donated books. Robert, Robin, Bob, Al, Tara, Bill & Diane donated movies. Tom & Gene donated puzzles.

We appreciate all of you!

Audited Financial Statements

We will be posting to our website – **fairmontestates.com** - our Audited Financial Statement for the Fiscal Year ending August 31, 2022. The posting should be completed by October 3, 2022.

If you do not have access to the internet or would like to receive a copy of the statement in the mail, just let us know.

Web Site

Check out our web site: fairmontestates.com
It includes links to local weather, Fairmont Resort information, maps, exchanging information, the rules and regulations of the floating program, things to do in the area and the timeshare calendars.

Annual Owners Meeting

The Annual Owners meeting will be held on Saturday, October 1, 2022. It will begin at 1:30 p.m. in Room 108 at Fairmont Hot Springs. President Forrette will preside.

Following the annual meeting, board member John Scheetz, will be giving his presentation on exchanging your timeshare to other locations.

What's New?

Since the printing of our last newsletter, numerous upgrades have been completed.

All of the building roofs have been replaced except for the shop roof which was replaced last year.

The bathrooms in units B1, B6, C2, C6, C9, D1, E1, E2, E4, E10, F3 and F5 have been updated which includes removing the wallpaper, installing new floors and installing ADA toilets. F4 has a new ADA toilet upstairs.

The upstairs bathroom fan and heater were replaced in unit D3.

The disposals were replaced in units E10 and F3.

A1, A2, A3 and A4 have a new garage lighting sensor.

A new BBQ was installed for units C7, C10 and D1. New dishwashers were installed in units A2 and C9.

The sofa sleeper mattresses were replaced in units A3, B2, C7 and F3.

A new stackable washer and dryer was put in unit B6. Unit E2 has a new TV. Unit D4 has a new range. Units A2 and A3 have a new makeup mirror. A new refrigerator was put in unit E7.

New hot water tanks were installed in units B2, B4, B5, C6, C9, C10 and F3. New dining room chairs sets were placed in units E3, E5 and E7.

We continue to look at areas we can improve and update!

Scams!

It is very unfortunate that the timeshare industry is continually targeted by various scams. If you receive a phone call or letter inviting you to a meeting at a local motel, raise the RED FLAG! These meetings are not conducted by our employees nor do they have our permission to represent Fairmont Estates. Typically you will

be told that the meeting will be about improvements at Fairmont Estates or they will be discussing raising the annual maintenance fee. As you know, our maintenance fee is the lowest in the industry.

If you are contacted by someone you do not know regarding your timeshare, get their name and phone number and call us!! We have a contact at the Montana Office of Consumer Protection who is working to stop these scammers. Several of our owners have been duped and it ended up costing them thousands of dollars! Beware.



Housekeeping

We would like to recognize our incredible staff that worked during the pandemic and put in extra hours to compensate for staff shortages. Miriah, Jorjean, T.J., Lyle, Katie, Onna, Julie, Christine, Janet, Amanda, Richard, Head-housekeeper Cindy and Jodie. (Not pictured – Alesha, Roberta, Amber, Susan, Danielle, Sabrina, Andree and Hollie.)

Many thanks to this **great** crew that cleans and stocks your condo!



Mark

We feel blessed to have Mark on our team. Not only does Mark have our grounds in great shape, but he can fix nearly anything that breaks. Thanks, Mark, for your hard work and attention to the details!



Patricia

Hello. My name is Patricia. I started in the office as reservationist in August 2021. The last 11 months have been truly amazing getting to know some of you for the first time and many of you...again! Some of you know me from about 5 years ago when I held this same position for Fairmont Estates. I took a short break to work with family and take care of other obligations. But I am thrilled to be here again, and working with this fantastic Fairmont Team. (That includes the owners). Speak of owners, I recently purchased my first timeshare and am excited about using it to travel and just spend time in this peaceful Fairmont environment. I look forward to working to make sure your Fairmont experience is the best it can be. It may take me time but I promise to get to know each of you and to do my utmost in meeting your needs. Thanks for this opportunity to work for and with you!



Mike

Mike has continued to work part-time with Mark and has been involved with bathroom updates, grounds work and general maintenance. Thanks, Mike, for always being willing to jump in to help with anything including the cleaning of units!



Marydee

Marydee has been working in the office part-time for over a year as well as helping with housekeeping. She is married and the mother of a 4 year old son and 4 adult daughters. She has 2 grand-children. Mary enjoys spending time on the Oregon coast and attending concerts.



Jeriann

Hi, I am Jeriann. I started here at Fairmont Estates in February in housekeeping and now split my time between housekeeping and the office. I have enjoyed and am enjoying learning the timeshare business and am excited to continue my journey with the managers and owners here. In my spare time my husband and I enjoy 4-wheeling, fishing, RV'ing and spending time with our "kids", two large, spoiled dogs who keep us quite busy and active. I hope to get to know each of you personally and help to take care of your timeshare needs.

Terminology

Fixed Week: "Fixed Week" owners have use of their deeded condominium the same week every year. This will not necessarily be the same date but rather the same week number.

Floating Week: "Floating Week" owners need to make a reservation each year for a week that is in their season. See the reservation schedule for each season on the front page. These owners are also allowed "Bonus Usage" which is explained below.

Bonus Usage: "Floating Week" owners can ask for Bonus Usage by calling in no sooner than 2 weeks before their requested check-in-date. Bonus Usage is charged at \$95.00 a night for a one bedroom unit and \$105.00 a night for a two bedroom. A minimum of 2 nights is required.

Split Week: Floating owners can request a split week when making their reservation. The two parts of a split week are Friday to Monday and Monday to Friday. Upon use of the second split, a \$65.00 cleaning fee is charged, as your maintenance fee covers the cleaning for the first usage.

Rentals: Non-owners and owners can request to rent a condominium usually for a minimum of two nights. One bedroom units are usually priced around \$200.00 a night plus tax and two bedroom units are usually priced around \$225 a night plus tax. You are actually renting from another timeshare owner and they set the rental rate.